

Dare *Osez

IF YOU WITNESS ACTS OF
RACISM: YOU MUST **D.A.R.E**

Discuss the situation

Establish the facts and analyse the situation. Ask for an explanation of the reason for such behaviour.

Ask the victim

Offer your support and listen to what the concerned person has to say.

React

Express your opinion and show that the situation is intolerable.

Exit the situation

Document and report the situation to the appropriate structures.

For more information,
join us on our website!

www.integration.padem.org

Contact us !

integration@padem.org
28 79 44 40
691 788 410



/Osez-Agir



@osezagir



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* Dare to Act

against racism.

In this brochure you will find the associations, institutions and organisations that can offer support whether you are a victim or a witness of racist acts.



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According to a 2022 study*, the strategies most often mentioned by victims of racist remarks or acts are :

1 st

"Make yourself invisible" : Keep quiet, remain discreet, control yourself...

2 nd

"Escape": Leave your job, your home, your neighbourhood...

3 rd

"Express yourself": speak out, lodge a complaint, make a claim...

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GENERAL

Action Luxembourg Ouvert et Solidaire - Ligue des Droits de l'Homme :
Promotes respect for individual freedoms and fights all forms of racism and discrimination. [621 324 546](tel:621324546) / ldh@ldh.lu

Le Centre pour l'Égalité de Traitement (CET) :
Created by the law of 28 November 2006, the CET carries out its duties in complete independence. Its purpose is to promote, analyse and monitor equal treatment of all persons, without discrimination based on actual or assumed membership or non-membership of a race or ethnic group, gender, sexual orientation, religion or beliefs, disability, or age. [28 37 36 35](tel:28373635) / info@cet.lu

Le Service d'Aide aux Victimes (SAV) :
Psychological and psychotherapeutic support for victims, assistance during legal proceedings and information on the compensation procedure.

One People - Luxembourg - ASBL Antiracisme (ONE.P) :
A "citizen anti-racism" association that offers support to individuals who have suffered discrimination and guides them through the process. contact@onepeople.lu

Lëtzt Rise Up :
Feminist/anti-racist association fighting against all forms of discrimination. [661 299 109](tel:661299109) / info@letzriseup.com - letzriseup@gmail.com

OKaJU (Ombudsman) :
Ombudsman for children's rights and complaints body (children, young people and families) in cases of discrimination. [28 37 36 40](tel:28373640)

The Public Prosecutor's Office and the Judicial Police :
A complaint can be lodged directly with the public prosecutor's office. Cases classified as "racial discrimination" are dealt with by the specialised magistrate of the Public Prosecutor's Office.

Police du Grand-Ducale :
When a complaint is lodged, an INFODROIT leaflet informs the victim about the possibilities for assistance and the follow-up to the complaint. [113](tel:113)

Association de Soutien aux Travailleurs Immigrés (ASTI) :
Offers legal, social and cultural assistance to migrant workers and their families. ensemble@asti.lu

Comité de liaison des associations issues de l'immigration (CLAE) :
An association that promotes citizenship of residence, the enhancement of immigrant cultures, and advocates an open and supportive immigration policy. info@clae.lu

Kanner-Jugendtelefon (KJT) :
[116111](tel:116111) : Helpline for children's worries, distress and problems (Mon et Fri 17-22 ; Tue, Wed and Thu 14-22 ; Sat 14-20)
Online Help : Online support for children and young people in seemingly hopeless situations
[8002-4444](tel:80024444) : Elterentelefon/Ecoute parents : Telephone helpline for any parent or person involved in a child's education (Mon-Fri 9-12 ; Wed 9-12 and 17-20 + Mon 18-20 (in English))
Chatberodung : Young counsellors aged 18 to 25 available to teenagers looking for support (Tue 18-21)
Bee Secure Helpline and Stopline (see « social network » section)

Inspection générale de la police (IGP) :
Institution that supervises the Grand-Ducal Police of Luxembourg, useful if you are a victim of discrimination or racism by the latter [26 48 53-1](tel:2648531)

Caritas Luxembourg :
Association working for social inclusion in Luxembourg and internationally, with a strong commitment to vulnerable populations. caritas@caritas.lu

Passerell :
Association providing comprehensive support to refugees and asylum seekers, helping them to integrate into Luxembourg society. contact@passerell.lu

EMPLOYMENT

The staff delegation - the works delegate :
Ensures equal treatment in terms of access to employment, training, professional promotion, pay and working conditions. It can intervene at the level of the hierarchical superior and accompany the victim.

Le Service psychosocial de la fonction publique :
This service supports victims by providing information on the harassment procedure, the steps to take and how to build a case.

L'Inspection du Travail et des Mines (ITM) :
The ITM's role is to advise, guide and assist employees, with a mediating and authoritative role. The ITM may transfer certain cases to the Public Prosecutor's Office. [24 77 61 00](tel:24776100) / contact@itm.etat.lu

Mobbing ASBL :
Care for victims of bullying and stress in the workplace. Consultants and psychologists offer analysis and support (e.g. short-term psychological intervention). [28 37 12 12](tel:28371212) / mobbingasbl@mobbingasbl.lu

Office for Alerts :
ods.info@mj.etat.lu

The unions :
Associations of people dedicated to defending the rights and interests of workers. All workers have the right to join or join a trade union.

Whistleblower delegates in ministries, large administrations and companies with more than 50 employees.

EDUCATION

The delegate-referent :
It acts as a spokesperson for pupils in their dealings with teachers and educational staff, and can help the victim by alerting the appropriate services.

Psycho-social and school support services (SePAS) and Socio-educational services (SSE):
These services are available in secondary schools and are staffed by psychologists, social workers and educators trained to support young victims of bullying. They provide a listening ear, support and information.

School mediation service :
A body that can receive complaints concerning the school's fundamental missions with the aim of finding an amicable solution between the parties. The complainant must first contact the person directly concerned by the complaint or his/her immediate superior.

SOCIAL NETWORKS

Bee Secure Helpline :
Free, open-access helpline for questions about internet safety and social networking. [Contact anonyme et confidentiel : 8002 1234](tel:80021234) (Lu-Ve 9-16)

Bee Secure Stopline :
Anonymous reporting of illegal online content. The Stopline team will forward the report to the authorities if necessary: stopline.bee-secure.lu

HOUSING

Mieterschutz :
Voluntary association for the defence of tenants in Luxembourg info@mieterschutz.lu

Chambre immobilière :
The Disciplinary Committee may intervene to settle any dispute that may arise between a member of the Chambre Immobilière and a client. discipline.chambre_immobiliere@confederation.lu

Act*Agir
IF YOU ARE A VICTIM OF RACISM: YOU MUST **A.C.T**

Analyse the situation
Ask the person why she is acting in such a way.

Centre the debate
Rephrase what they are saying to show them that the situation is not acceptable.

Talk to someone
Someone you know or a victim support association and file a complaint if necessary.